

EMERGENCY CRISIS SERVICES

for children and youths at a glance

Children/Youths

Advice, help, crisis intervention

Kinderschutz-Zentrum

Berlin e.V.

Help for children, youths and parents

Freienwalder Straße 20,
13055 Berlin

Juliusstraße 41, 12051 Berlin

Phone +49(0)30 683 91 10

Mon - Fri 9 am to 8 pm

Crisis line (free)

Phone 0800 111 0 444

Fallschirm

Help for young offenders

Buttmannstr. 9, 13357 Berlin

Phone: +49(0)30 466 02 425

Mon - Fri 8 am to 8 pm

neuhland

Help in crises, if there is a risk of suicide and emotional problems

Nikolsburger Platz 6
10717 Berlin

Phone: +49(0)30 873 01 11

(advice + admission)

Mon - Fri 9 am to 6 pm

Standby number for special services (admission only)

Phone: +49(0)30 873 01 12

Mon - Fri 6 pm to 11 pm

On weekends and public holidays

9 am to 11 pm

Boys/Young Men

Advice, help, crisis intervention

berliner jungs

Help following sexual abuse of boys, cooperative supervision, incident team support

Leinestr. 49, 12049 Berlin

Phone: +49(0)30 236 33 983

(answering machine only, quick callback possible)

Mon - Fri 2 pm to 7 pm

subway

Help for boys and young men who are on the streets and prostitute themselves

Kirchbachstraße 5

10783 Berlin

Phone: +49(0)30 23520476

Mon, Tues, Thurs 1 pm to 5 pm, Fri 2 pm to 7 pm

Adolescents/Young Adults

Advice, help, crisis accommodation, temporary shelter

Verein zum Schutz vor psychiatrischer Gewalt e.V.

For the homeless and people threatened by homelessness and psychiatric force (over the age of 18)

Villa Stöckle

Phone: +49(0)30 406 321 46, daily around the clock

Berlin Emergency Service Child Protection

Advice, help crisis intervention and emergency lodging

Children's emergency service

(up to the age of 14)

Gitschiner Straße 48/49

10969 Berlin

Phone: +49(0)30 61 00 61

daily around the clock

Child protection hotline

Phone: +49(0)3 061 00 66

daily around the clock

Contact and counselling centre, Sleep In

(13-20 years of age)

Müllenhoffstraße 17

10967 Berlin

Phone: +49(0)30 61 00 68 00

(during the day)

Phone: +49(0)30 61 00 68 17

(9 pm to 10 am)

Emergency service for young people in Berlin

(14-18 years of age)

Mindener Straße 14

10589 Berlin

Phone: +49(0)30 61 00 62

daily around the clock

Crisis line of the Berlin police force for the neglect and/or abuse of children

Phone: +49(0)30 4664 - 912 555

Girls/Women

Help and support in all crisis situations and after violence

Emergency service for girls in Berlin

(12-21 years of age)

telephone counselling and

emergency removal

Mindener Straße 14

10589 Berlin

Phone: +49(0)30 61 00 63

daily around the clock

LARA

Crisis and counselling centre

for women who have been

raped or sexually molested

(for sexual attacks on girls

over the age of 14)

Fuggerstraße 19

10777 Berlin

Phone: +49(0)30 216 88 88

Mon - Fri 9 am to 6 pm

Addiction

Advice

over the phone and in person

Emergency service for drug addicts

Also withdrawal and therapy

immediate legal advice

Counselling available in

several languages

Genthiner Straße 48

10785 Berlin

Phone: +49(0)30 19 237

24h accessible, open daily

BIG Hotline

Help in the event of domestic

abuse against women

and their children

Information, placement in

shelters, mobile counselling

and accompaniment

(mobile intervention)

PSF 30 41 05, 10756 Berlin

Phone: +49(0)30 611 03 00

daily 8 am to 11 pm

Papatya

Crisis centre with secret

address for young female

migrants in need of special

protection

(13-21 years of age)

Contact via the emergency

service for young people in

Berlin

Phone: +49(0)30 61 00 62

Frauentreff Olga

Drop-in centre for female

drug addicts and/or prostitutes,

support, medical care,

legal advice

Kurfürstenstr. 40,

10785 Berlin

Phone: +49(0)30 262 89 59

Mon, Tues, Fri 4 pm to 10

pm, Thurs 6 pm to 10 pm

Berlin Crisis Service

Regional counselling centres open daily from 4 pm to midnight

Region Centre

Friedrichshain | Kreuzberg |

Mitte | Tiergarten | Wedding

Krausnickstr. 12a

10115 Berlin

Phone: +49(0)30 390 63-10

Region North

Pankow | Prenzlauer Berg |

Weißensee

Mühlenstr. 48, 13187 Berlin

Phone: +49(0)30 390 63-40

Region West

Reinickendorf

Berliner Straße 25,

13507 Berlin

Phone: +49(0)30 390 63-50

Region East

Hohenschönhausen |

Lichtenberg | Marzahn |

Hellersdorf

Irenenstr. 21a, 10317 Berlin

Phone: +49(0)30390 63-70

Region South-East

Köpenick | Treptow

Spreestr. 6, 12439 Berlin

Phone: +49(0)30 390 63-80

Neukölln

Karl-Marx-Straße 23,

12043 Berlin

Phone: +49(0)30 390 63-90

Region South

Charlottenburg |

Wilmersdorf

Horstweg 2, 14059 Berlin

Phone: +49(0)30 390 63-20

Region South-West

Charlottenstr. 13

13597 Berlin

Phone: +49(0)30 390 63-30

Region North-West

Schöneberg | Steglitz | Tem-

pelhof | Zehlendorf

Albrechtstr. 7

12165 Berlin

Phone: +49(0)30 390 63-60

Standby service for all districts in Berlin

in the counselling centre for Berlin-Mitte,

Krausnickstr. 12a, 10115 Berlin

night-time from midnight to 8 am

On weekends and public holidays 8 am to 4 pm

Mon -Fri 8 am to 4 pm, information only by phone at the

above numbers, situation analysis and referrals

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